

Turnaround Statistics

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	2 0.9%	0 0%	1 0.4%	0 0%	1 0.4%	0 0%
Ask a Librarian Delaware	2 0.9%	1 0.4%	3 1.3%	0 0%	1 0.4%	0 0%
Bear	6 2.6%	0 0%	6 2.6%	0 0%	4 1.8%	2 0.9%
Brandywine Hundred	2 0.9%	4 1.8%	13 5.7%	8 3.5%	5 2.2%	0 0%
Bridgeville	0 0%	0 0%	2 0.9%	0 0%	0 0%	0 0%
Claymont	1 0.4%	0 0%	2 0.9%	0 0%	1 0.4%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	1 0.4%	4 1.8%	2 0.9%	1 0.4%	0 0%	0 0%
Delaware City	3 1.3%	0 0%	0 0%	0 0%	1 0.4%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%
Delmar	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%

Department of Health and Social Services	0	0	0	0	0	0
Library	0%	0%	0%	0%	0%	0%
Dover	6	1	8	2	13	2
	2.6%	0.4%	3.5%	0.9%	5.7%	0.9%
Elsmere	1	0	0	0	0	2
	0.4%	0%	0%	0%	0%	0.9%
Frankford	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Georgetown	0	0	1	1	0	1
	0%	0%	0.4%	0.4%	0%	0.4%
Greenwood	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Harrington	1	0	0	0	0	0
	0.4%	0%	0%	0%	0%	0%
Hockessin	1	1	3	2	3	0
	0.4%	0.4%	1.3%	0.9%	1.3%	0%
Kent County Dept. of Libraries	1	1	1	0	2	0
	0.4%	0.4%	0.4%	0%	0.9%	0%
Kirkwood	2	3	3	0	0	3
	0.9%	1.3%	1.3%	0%	0%	1.3%
Laurel	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Lewes	1	2	2	3	3	0
	0.4%	0.9%	0.9%	1.3%	1.3%	0%
Milford	0	0	3	2	1	0
	0%	0%	1.3%	0.9%	0.4%	0%
Millsboro	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Milton	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
New Castle	1	0	1	1	2	0
	0.4%	0%	0.4%	0.4%	0.9%	0%

Newark	3 1.3%	2 0.9%	2 0.9%	0 0%	1 0.4%	6 2.6%
North Wilmington	1 0.4%	0 0%	1 0.4%	1 0.4%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	1 0.4%	1 0.4%	2 0.9%
Route 9	0 0%	1 0.4%	0 0%	0 0%	0 0%	0 0%
Seaford	0 0%	1 0.4%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	1 0.4%	2 0.9%	0 0%	1 0.4%	0 0%
South Coastal	7 3.1%	2 0.9%	5 2.2%	2 0.9%	2 0.9%	1 0.4%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	2 0.9%	1 0.4%	0 0%	0 0%
Wilmington University Library	0 0%	0 0%	2 0.9%	1 0.4%	0 0%	0 0%
Woodlawn	3 1.3%	0 0%	1 0.4%	4 1.8%	0 0%	0 0%
Total	46 20.2%	24 10.5%	67 29.4%	30 13.2%	42 18.4%	19 8.3%

Average Response Time: 22 hours, 14 min