

Turnaround Statistics-November 2019

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	2 1.2%	0 0%	1 0.6%	0 0%	0 0%	0 0%
Ask a Librarian Delaware	1 0.6%	3 1.7%	5 2.9%	5 2.9%	1 0.6%	0 0%
Bear	1 0.6%	0 0%	0 0%	2 1.2%	2 1.2%	2 1.2%
Brandywine Hundred	0 0%	1 0.6%	6 3.5%	4 2.3%	1 0.6%	1 0.6%
Bridgeville	1 0.6%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	1 0.6%	4 2.3%	2 1.2%	0 0%	1 0.6%	0 0%
Corbit-Calloway	0 0%	0 0%	1 0.6%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	5 2.9%	0 0%	0 0%	1 0.6%	0 0%	2 1.2%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	1 0.6%	0 0%	0 0%	0 0%	0 0%

Department of Health and Social Services	0	0	0	0	0	0
Library	0%	0%	0%	0%	0%	0%
Dover	1 0.6%	0 0%	1 0.6%	1 0.6%	5 2.9%	4 2.3%
Elsmere	0 0%	0 0%	0 0%	2 1.2%	1 0.6%	0 0%
Frankford	0 0%	0 0%	0 0%	1 0.6%	0 0%	1 0.6%
Georgetown	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Greenwood	0 0%	0 0%	0 0%	1 0.6%	1 0.6%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	2 1.2%	0 0%	2 1.2%	4 2.3%	1 0.6%	0 0%
Kent County Dept. of Libraries	0 0%	0 0%	2 1.2%	0 0%	2 1.2%	0 0%
Kirkwood	3 1.7%	2 1.2%	1 0.6%	3 1.7%	4 2.3%	3 1.7%
Laurel	1 0.6%	0 0%	2 1.2%	1 0.6%	0 0%	3 1.7%
Lewes	0 0%	1 0.6%	0 0%	1 0.6%	0 0%	0 0%
Milford	3 1.7%	0 0%	1 0.6%	0 0%	0 0%	0 0%
Millsboro	0 0%	0 0%	0 0%	0 0%	2 1.2%	0 0%
Milton	0 0%	1 0.6%	0 0%	0 0%	0 0%	1 0.6%
New Castle	0 0%	0 0%	0 0%	0 0%	3 1.7%	1 0.6%

Newark	5 2.9%	1 0.6%	5 2.9%	3 1.7%	6 3.5%	5 2.9%
North Wilmington	0 0%	0 0%	0 0%	1 0.6%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Route 9	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Seaford	1 0.6%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	1 0.6%	0 0%	0 0%	0 0%
Smyrna	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
South Coastal	1 0.6%	0 0%	2 1.2%	1 0.6%	3 1.7%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	2 1.2%	1 0.6%	0 0%	1 0.6%
Wilmington University Library	0 0%	0 0%	0 0%	1 0.6%	0 0%	0 0%
Woodlawn	1 0.6%	1 0.6%	1 0.6%	1 0.6%	0 0%	2 1.2%
Total	29 16.9%	15 8.7%	35 20.3%	34 19.8%	33 19.2%	26 15.1%

Average Response Time: 1 day, 8 hours, 29 min