

Turnaround Statistics-January 2020

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	1 0.5%	1 0.5%	0 0%	2 0.9%	1 0.5%	3 1.4%
Ask a Librarian Delaware	5 2.3%	4 1.9%	4 1.9%	0 0%	0 0%	0 0%
Bear	5 2.3%	0 0%	3 1.4%	5 2.3%	2 0.9%	1 0.5%
Brandywine Hundred	2 0.9%	3 1.4%	3 1.4%	7 3.3%	8 3.7%	0 0%
Bridgeville	0 0%	1 0.5%	1 0.5%	0 0%	1 0.5%	0 0%
Claymont	0 0%	0 0%	1 0.5%	0 0%	1 0.5%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	8 3.7%	0 0%	1 0.5%	0 0%	2 0.9%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	1 0.5%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	5 2.3%	1 0.5%	4 1.9%	6 2.8%	1 0.5%	5 2.3%
Elsmere	0 0%	0 0%	1 0.5%	0 0%	1 0.5%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	1 0.5%	0 0%	0 0%

Greenwood	1 0.5%	1 0.5%	0 0%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	5 2.3%	2 0.9%	0 0%	1 0.5%	5 2.3%	5 2.3%
Kent County Dept. of Libraries	0 0%	0 0%	0 0%	2 0.9%	1 0.5%	0 0%
Kirkwood	1 0.5%	1 0.5%	2 0.9%	3 1.4%	1 0.5%	0 0%
Laurel	0 0%	0 0%	1 0.5%	0 0%	1 0.5%	0 0%
Lewes	0 0%	1 0.5%	2 0.9%	1 0.5%	1 0.5%	1 0.5%
Milford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Millsboro	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Milton	1 0.5%	0 0%	0 0%	0 0%	0 0%	1 0.5%
New Castle	1 0.5%	0 0%	2 0.9%	4 1.9%	4 1.9%	1 0.5%
Newark	5 2.3%	0 0%	2 0.9%	5 2.3%	7 3.3%	5 2.3%
North Wilmington	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	1 0.5%	0 0%	1 0.5%	0 0%	0 0%	0 0%
Route 9	0 0%	0 0%	0 0%	0 0%	1 0.5%	0 0%
Seaford	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	1 0.5%	2 0.9%	0 0%	0 0%
Smyrna	1 0.5%	1 0.5%	3 1.4%	0 0%	0 0%	0 0%
South Coastal	0 0%	0 0%	1 0.5%	0 0%	0 0%	1 0.5%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	1 0.5%	0 0%	2 0.9%	0 0%	0 0%	2 0.9%

Wilmington University Library	0 0%	0 0%	0 0%	0 0%	2 0.9%	0 0%
Woodlawn	6 2.8%	0 0%	2 0.9%	2 0.9%	0 0%	2 0.9%
Total	53 24.7%	16 7.4%	38 17.7%	41 19.1%	40 18.6%	27 12.6%

Average Response Time: 1 day, 8 hours, 29 min