

Turnaround Statistics – July 2020

Queue	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	3 23.1%	2 15.4%	1 7.7%	4 30.8%	3 23.1%	0 0%
Ask a Librarian Delaware	44 31.4%	32 22.9%	37 26.4%	20 14.3%	6 4.3%	1 0.7%
Bear	0 0%	1 5.3%	5 26.3%	10 52.6%	3 15.8%	0 0%
Brandywine Hundred	9 18.4%	11 22.4%	15 30.6%	10 20.4%	4 8.2%	0 0%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	0 0%	3 33.3%	1 11.1%	1 11.1%	3 33.3%	1 11.1%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	3 37.5%	3 37.5%	1 12.5%	0 0%	1 12.5%	0 0%
Delaware City	6 75%	0 0%	1 12.5%	1 12.5%	0 0%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	2 10%	13 65%	3 15%	0 0%	2 10%	0 0%
Delmar	1 50%	0 0%	1 50%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	1 6.7%	3 20%	1 6.7%	5 33.3%	3 20%	2 13.3%
Elsmere	1 16.7%	1 16.7%	0 0%	2 33.3%	2 33.3%	0 0%
Frankford	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%

Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	8 22.2%	11 30.6%	6 16.7%	3 8.3%	8 22.2%	0 0%
Kent County Dept. of Libraries	0 0%	1 50%	0 0%	0 0%	1 50%	0 0%
Kirkwood	0 0%	1 7.1%	5 35.7%	2 14.3%	4 28.6%	2 14.3%
Laurel	0 0%	2 40%	1 20%	2 40%	0 0%	0 0%
Lewes	4 25%	2 12.5%	2 12.5%	4 25%	2 12.5%	2 12.5%
Milford	1 6.7%	5 33.3%	8 53.3%	0 0%	1 6.7%	0 0%
Millsboro	0 0%	1 33.3%	0 0%	1 33.3%	1 33.3%	0 0%
Milton	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
New Castle	2 22.2%	1 11.1%	1 11.1%	2 22.2%	1 11.1%	2 22.2%
Newark	5 15.2%	5 15.2%	4 12.1%	11 33.3%	5 15.2%	3 9.1%
North Wilmington	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
Rehoboth Beach	2 28.6%	1 14.3%	0 0%	0 0%	2 28.6%	2 28.6%
Route 9	1 25%	2 50%	0 0%	1 25%	0 0%	0 0%
Seaford	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	7 77.8%	1 11.1%	0 0%	1 11.1%	0 0%
South Coastal	0 0%	3 42.9%	3 42.9%	1 14.3%	0 0%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	1 16.7%	1 16.7%	2 33.3%	1 16.7%	1 16.7%

Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	1 6.7%	2 13.3%	3 20%	5 33.3%	3 20%	1 6.7%
Totals	96 20.2%	115 24.2%	101 21.2%	89 18.7%	58 12.2%	17 3.6%

Average Response Time: 13 hours, 29 min