

Turnaround Statistics-November 2020

Queue	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	0 0%	1 11.1%	2 22.2%	0 0%	4 44.4%	2 22.2%
Ask a Librarian Delaware	27 32.1%	10 11.9%	24 28.6%	10 11.9%	11 13.1%	2 2.4%
Bear	5 45.5%	0 0%	2 18.2%	2 18.2%	2 18.2%	0 0%
Brandywine Hundred	3 8.1%	4 10.8%	14 37.8%	9 24.3%	6 16.2%	1 2.7%
Bridgeville	0 0%	0 0%	0 0%	0 0%	2 100%	0 0%
Claymont	0 0%	0 0%	1 50%	1 50%	0 0%	0 0%

Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%
DDL Social Media	1 12.5%	4 50%	0 0%	3 37.5%	0 0%	0 0%
Delaware City	2 40%	0 0%	2 40%	0 0%	1 20%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	8 24.2%	9 27.3%	9 27.3%	6 18.2%	0 0%	1 3%

Delmar	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	0 0%	3 16.7%	6 33.3%	0 0%	3 16.7%	6 33.3%
Elsmere	2 40%	0 0%	2 40%	1 20%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Greenwood	1 50%	0 0%	1 50%	0 0%	0 0%	0 0%

Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	6 28.6%	5 23.8%	2 9.5%	3 14.3%	5 23.8%	0 0%
Kent County Dept. of Libraries	1 20%	0 0%	0 0%	1 20%	3 60%	0 0%
Kirkwood	0 0%	1 11.1%	3 33.3%	3 33.3%	1 11.1%	1 11.1%
Laurel	0 0%	0 0%	2 66.7%	0 0%	0 0%	1 33.3%
Lewes	0 0%	2 22.2%	2 22.2%	4 44.4%	1 11.1%	0 0%
Milford	1 20%	2 40%	1 20%	1 20%	0 0%	0 0%

Millsboro	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Milton	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
New Castle	3 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Newark	0 0%	1 6.7%	4 26.7%	2 13.3%	4 26.7%	4 26.7%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	0 0%	0 0%	2 100%
Route 9	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Smyrna	0 0%	0 0%	2 100%	0 0%	0 0%	0 0%
South Coastal	2 28.6%	1 14.3%	3 42.9%	1 14.3%	0 0%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	2 25%	0 0%	3 37.5%	1 12.5%	0 0%	2 25%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Woodlawn	0 0%	2 22.2%	2 22.2%	2 22.2%	3 33.3%	0 0%
Totals	66 20.7%	45 14.1%	87 27.3%	50 15.7%	48 15%	23 7.2%

Average Response Time: 22 hours, 23 min