

Turnaround Statistics-December 2020

Queue	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	3 33.3%	2 22.2%	1 11.1%	1 11.1%	1 11.1%	1 11.1%
Ask a Librarian Delaware	20 26.7%	11 14.7%	18 24%	13 17.3%	12 16%	1 1.3%
Bear	0 0%	0 0%	5 31.3%	5 31.3%	5 31.3%	1 6.3%
Brandywine Hundred	3 11.1%	3 11.1%	7 25.9%	6 22.2%	5 18.5%	3 11.1%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%
Claymont	1 11.1%	3 33.3%	1 11.1%	2 22.2%	1 11.1%	1 11.1%

Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	1 50%	1 50%	0 0%	0 0%
Delaware City	3 60%	0 0%	0 0%	0 0%	1 20%	1 20%
Delaware Law Libraries	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	5 55.6%	3 33.3%	1 11.1%	0 0%	0 0%	0 0%

Delmar	2 50%	0 0%	2 50%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	0 0%	1 9.1%	0 0%	3 27.3%	5 45.5%	2 18.2%
Elsmere	0 0%	0 0%	1 50%	0 0%	1 50%	0 0%
Frankford	0 0%	0 0%	1 50%	0 0%	0 0%	1 50%
Georgetown	0 0%	1 33.3%	2 66.7%	0 0%	0 0%	0 0%
Greenwood	0 0%	0 0%	2 100%	0 0%	0 0%	0 0%

Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	3 13.6%	4 18.2%	3 13.6%	7 31.8%	4 18.2%	1 4.5%
Kent County Dept. of Libraries	0 0%	1 50%	1 50%	0 0%	0 0%	0 0%
Kirkwood	1 7.1%	4 28.6%	4 28.6%	3 21.4%	1 7.1%	1 7.1%
Laurel	1 50%	1 50%	0 0%	0 0%	0 0%	0 0%
Lewes	2 33.3%	1 16.7%	1 16.7%	1 16.7%	1 16.7%	0 0%
Milford	1 25%	1 25%	2 50%	0 0%	0 0%	0 0%

Millsboro	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Milton	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
New Castle	0 0%	0 0%	1 50%	0 0%	1 50%	0 0%
Newark	1 4.8%	3 14.3%	7 33.3%	3 14.3%	7 33.3%	0 0%
North Wilmington	1 50%	0 0%	0 0%	1 50%	0 0%	0 0%
Rehoboth Beach	1 20%	1 20%	2 40%	1 20%	0 0%	0 0%
Route 9	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%

Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	2 66.7%	0 0%	0 0%	0 0%	1 33.3%	0 0%
Smyrna	1 33.3%	0 0%	2 66.7%	0 0%	0 0%	0 0%
South Coastal	0 0%	0 0%	1 33.3%	1 33.3%	1 33.3%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	1 14.3%	2 28.6%	2 28.6%	0 0%	1 14.3%	1 14.3%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Woodlawn	1 12.5%	2 25%	2 25%	2 25%	1 12.5%	0 0%
Totals	54 18.9%	44 15.4%	71 24.8%	52 18.2%	50 17.5%	15 5.2%

Average Response Time: 18 hours, 1 min