

Turnaround Statistics-January 2021

Queue	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	4 30.8%	0 0%	2 15.4%	3 23.1%	4 30.8%	0 0%
Ask a Librarian Delaware	16 15.8%	17 16.8%	26 25.7%	22 21.8%	18 17.8%	2 2%
Bear	2 18.2%	0 0%	5 45.5%	3 27.3%	1 9.1%	0 0%
Brandywine Hundred	20 30.3%	18 27.3%	10 15.2%	7 10.6%	10 15.2%	1 1.5%
Bridgeville	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	3 42.9%	3 42.9%	0 0%	0 0%	1 14.3%	0 0%

Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	2 20%	2 20%	4 40%	1 10%	1 10%	0 0%
Delaware City	3 75%	0 0%	0 0%	0 0%	0 0%	1 25%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	13 29.5%	18 40.9%	10 22.7%	1 2.3%	1 2.3%	1 2.3%

Delmar	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	0 0%	1 6.7%	3 20%	2 13.3%	5 33.3%	4 26.7%
Elsmere	0 0%	0 0%	1 50%	0 0%	1 50%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Georgetown	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Greenwood	0 0%	1 33.3%	0 0%	2 66.7%	0 0%	0 0%

Harrington	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Hockessin	1 6.7%	7 46.7%	3 20%	2 13.3%	1 6.7%	1 6.7%
Kent County Dept. of Libraries	1 16.7%	0 0%	1 16.7%	1 16.7%	2 33.3%	1 16.7%
Kirkwood	10 37%	6 22.2%	4 14.8%	3 11.1%	4 14.8%	0 0%
Laurel	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
Lewes	4 36.4%	3 27.3%	0 0%	3 27.3%	1 9.1%	0 0%
Milford	2 22.2%	0 0%	5 55.6%	2 22.2%	0 0%	0 0%

Millsboro	0 0%	1 33.3%	1 33.3%	0 0%	1 33.3%	0 0%
Milton	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
New Castle	4 40%	0 0%	1 10%	2 20%	2 20%	1 10%
Newark	2 10.5%	4 21.1%	5 26.3%	1 5.3%	5 26.3%	2 10.5%
North Wilmington	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%
Route 9	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Seaford	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	2 50%	2 50%	0 0%	0 0%	0 0%
South Coastal	0 0%	1 20%	0 0%	1 20%	2 40%	1 20%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	1 14.3%	2 28.6%	1 14.3%	2 28.6%	1 14.3%	0 0%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Woodlawn	1 16.7%	0 0%	3 50%	2 33.3%	0 0%	0 0%
Totals	92 22.5%	87 21.3%	88 21.6%	62 15.2%	63 15.4%	16 3.9%

Average Response Time: 15 hours, 43 min