

Turnaround Statistics – February 2021

Queue	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	1 14.3%	1 14.3%	1 14.3%	1 14.3%	3 42.9%	0 0%
Ask a Librarian Delaware	14 13.2%	23 21.7%	28 26.4%	25 23.6%	15 14.2%	1 0.9%
Bear	0 0%	0 0%	8 53.3%	3 20%	2 13.3%	2 13.3%
Brandywine Hundred	5 17.2%	9 31%	4 13.8%	3 10.3%	8 27.6%	0 0%
Bridgeville	0 0%	0 0%	0 0%	1 50%	0 0%	1 50%

Claymont	2 33.3%	0 0%	2 33.3%	1 16.7%	1 16.7%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	3 42.9%	1 14.3%	1 14.3%	1 14.3%	1 14.3%	0 0%
Delaware City	3 50%	0 0%	0 0%	0 0%	2 33.3%	1 16.7%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Delaware Tech Libraries	5 17.2%	11 37.9%	6 20.7%	6 20.7%	1 3.4%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	3 23.1%	1 7.7%	4 30.8%	2 15.4%	3 23.1%	0 0%
Elsmere	1 33.3%	1 33.3%	0 0%	1 33.3%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Georgetown	0 0%	0 0%	2 66.7%	0 0%	0 0%	1 33.3%

Greenwood	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	3 11.1%	8 29.6%	6 22.2%	8 29.6%	1 3.7%	1 3.7%
Kent County Dept. of Libraries	3 75%	0 0%	0 0%	0 0%	0 0%	1 25%
Kirkwood	1 6.3%	0 0%	4 25%	3 18.8%	7 43.8%	1 6.3%
Laurel	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Lewes	2 25%	0 0%	3 37.5%	3 37.5%	0 0%	0 0%

Milford	1 20%	1 20%	1 20%	2 40%	0 0%	0 0%
Millsboro	0 0%	0 0%	2 66.7%	0 0%	0 0%	1 33.3%
Milton	0 0%	2 66.7%	0 0%	0 0%	1 33.3%	0 0%
New Castle	2 40%	0 0%	1 20%	0 0%	1 20%	1 20%
Newark	1 4%	2 8%	7 28%	5 20%	9 36%	1 4%
North Wilmington	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	2 66.7%	0 0%	0 0%	0 0%	0 0%	1 33.3%

Route 9	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	2 100%	0 0%	0 0%	0 0%	0 0%
South Coastal	1 7.1%	4 28.6%	3 21.4%	0 0%	3 21.4%	3 21.4%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	4 30.8%	2 15.4%	5 38.5%	2 15.4%

Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	1 9.1%	4 36.4%	2 18.2%	0 0%	1 9.1%	3 27.3%
Totals	54 14.7%	71 19.3%	90 24.5%	67 18.2%	65 17.7%	21 5.7%

Average Response Time: 19 hours, 7 min