

Turnaround Statistics – March 2021

	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	1 10%	2 20%	0 0%	4 40%	2 20%	1 10%
Ask a Librarian Delaware	19 19.8%	25 26%	26 27.1%	17 17.7%	8 8.3%	1 1%
Bear	0 0%	1 5.9%	5 29.4%	3 17.6%	7 41.2%	1 5.9%
Brandywine Hundred	0 0%	8 40%	2 10%	7 35%	3 15%	0 0%
Bridgeville	0 0%	0 0%	1 33.3%	0 0%	0 0%	2 66.7%

Claymont	0 0%	0 0%	0 0%	1 50%	1 50%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Delaware City	8 66.7%	2 16.7%	1 8.3%	0 0%	1 8.3%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Delaware Tech Libraries	4 20%	9 45%	5 25%	1 5%	0 0%	1 5%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	2 13.3%	2 13.3%	2 13.3%	1 6.7%	3 20%	5 33.3%
Elsmere	1 20%	1 20%	1 20%	1 20%	1 20%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Georgetown	1 50%	0 0%	0 0%	1 50%	0 0%	0 0%

Greenwood	1 33.3%	0 0%	0 0%	2 66.7%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%
Hockessin	0 0%	0 0%	2 25%	4 50%	2 25%	0 0%
Kent County Dept. of Libraries	0 0%	0 0%	1 50%	1 50%	0 0%	0 0%
Kirkwood	1 14.3%	3 42.9%	3 42.9%	0 0%	0 0%	0 0%
Laurel	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Lewes	0 0%	0 0%	1 16.7%	0 0%	4 66.7%	1 16.7%

Milford	7 46.7%	2 13.3%	2 13.3%	4 26.7%	0 0%	0 0%
Millsboro	1 50%	0 0%	1 50%	0 0%	0 0%	0 0%
Milton	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
New Castle	2 66.7%	1 33.3%	0 0%	0 0%	0 0%	0 0%
Newark	5 13.9%	7 19.4%	7 19.4%	7 19.4%	3 8.3%	7 19.4%
North Wilmington	0 0%	0 0%	2 66.7%	0 0%	0 0%	1 33.3%
Rehoboth Beach	1 50%	0 0%	0 0%	0 0%	0 0%	1 50%

Route 9	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
Seaford	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	1 20%	4 80%	0 0%	0 0%	0 0%	0 0%
South Coastal	3 30%	2 20%	3 30%	2 20%	0 0%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
Wilmington	0 0%	1 14.3%	1 14.3%	3 42.9%	2 28.6%	0 0%

Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	0 0%	1 25%	2 50%	1 25%	0 0%	0 0%
Totals	61 18.9%	71 22%	69 21.4%	62 19.2%	38 11.8%	22 6.8%

Average Response Time: 17 hours, 28 min