

Turnaround Statistics – April 2021

	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	1 33.3%	0 0%	1 33.3%	1 33.3%	0 0%	0 0%
Ask a Librarian Delaware	21 23.3%	16 17.8%	26 28.9%	13 14.4%	12 13.3%	2 2.2%
Bear	1 7.1%	1 7.1%	6 42.9%	2 14.3%	4 28.6%	0 0%
Brandywine Hundred	4 10.8%	5 13.5%	7 18.9%	9 24.3%	7 18.9%	5 13.5%
Bridgeville	0 0%	0 0%	0 0%	0 0%	1 50%	1 50%

Claymont	1 12.5%	2 25%	2 25%	0 0%	1 12.5%	2 25%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	1 33.3%	0 0%	2 66.7%	0 0%	0 0%	0 0%
Delaware City	2 66.7%	0 0%	0 0%	0 0%	0 0%	1 33.3%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%

Delaware Tech Libraries	3 27.3%	4 36.4%	3 27.3%	1 9.1%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	1 7.1%	1 7.1%	4 28.6%	2 14.3%	5 35.7%	1 7.1%
Elsmere	0 0%	0 0%	0 0%	1 50%	0 0%	1 50%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%

Greenwood	0 0%	0 0%	1 25%	3 75%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	3 18.8%	3 18.8%	3 18.8%	6 37.5%	0 0%	1 6.3%
Kent County Dept. of Libraries	0 0%	1 33.3%	0 0%	1 33.3%	1 33.3%	0 0%
Kirkwood	0 0%	1 14.3%	2 28.6%	3 42.9%	1 14.3%	0 0%
Laurel	1 25%	0 0%	0 0%	0 0%	3 75%	0 0%
Lewes	3 42.9%	2 28.6%	0 0%	0 0%	2 28.6%	0 0%

Milford	1 20%	2 40%	0 0%	2 40%	0 0%	0 0%
Millsboro	0 0%	0 0%	1 33.3%	0 0%	2 66.7%	0 0%
Milton	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
New Castle	1 25%	0 0%	0 0%	1 25%	1 25%	1 25%
Newark	0 0%	2 15.4%	2 15.4%	1 7.7%	4 30.8%	4 30.8%
North Wilmington	0 0%	0 0%	1 50%	0 0%	0 0%	1 50%
Rehoboth Beach	2 50%	0 0%	0 0%	2 50%	0 0%	0 0%

Route 9	1 50%	0 0%	1 50%	0 0%	0 0%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	1 50%	0 0%	0 0%	1 50%	0 0%
South Coastal	1 14.3%	3 42.9%	1 14.3%	2 28.6%	0 0%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%
Wilmington	0 0%	0 0%	3 33.3%	3 33.3%	3 33.3%	0 0%

Wilmington University Library	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Woodlawn	2 20%	1 10%	2 20%	2 20%	2 20%	1 10%
Totals	50 16.9%	45 15.3%	69 23.4%	55 18.6%	54 18.3%	22 7.5%

Average Response Time: 20 hours, 39 min