

Turnaround Statistics – June 2021

	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	0 0%	2 100%	0 0%	0 0%	0 0%	0 0%
Ask a Librarian Delaware	10 12.8%	9 11.5%	26 33.3%	19 24.4%	9 11.5%	5 6.4%
Bear	0 0%	0 0%	4 28.6%	5 35.7%	5 35.7%	0 0%
Brandywine Hundred	5 15.6%	5 15.6%	4 12.5%	10 31.3%	5 15.6%	3 9.4%
Bridgeville	0 0%	1 50%	0 0%	0 0%	1 50%	0 0%

Claymont	1 16.7%	0 0%	0 0%	1 16.7%	3 50%	1 16.7%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%
Correctional Services - Reference by Mail (INTERNAL USE ONLY)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	1 12.5%	2 25%	4 50%	1 12.5%	0 0%	0 0%
Delaware City	0 0%	0 0%	1 25%	0 0%	2 50%	1 25%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%

Delaware Tech Libraries	0 0%	2 25%	4 50%	1 12.5%	1 12.5%	0 0%
Delmar	1 50%	1 50%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	1 8.3%	1 8.3%	4 33.3%	1 8.3%	4 33.3%	1 8.3%
Elsmere	0 0%	0 0%	1 25%	3 75%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	1 50%	0 0%	0 0%	0 0%	1 50%	0 0%

Greenwood	0 0%	0 0%	1 50%	1 50%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	3 15.8%	6 31.6%	3 15.8%	3 15.8%	4 21.1%	0 0%
Kent County Dept. of Libraries	1 33.3%	0 0%	0 0%	0 0%	0 0%	2 66.7%
Kirkwood	0 0%	0 0%	1 20%	2 40%	2 40%	0 0%
Laurel	1 25%	0 0%	0 0%	0 0%	2 50%	1 25%
Lewes	0 0%	1 25%	0 0%	1 25%	1 25%	1 25%

Milford	1 16.7%	1 16.7%	2 33.3%	1 16.7%	1 16.7%	0 0%
Millsboro	0 0%	0 0%	1 33.3%	1 33.3%	1 33.3%	0 0%
Milton	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
New Castle	5 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Newark	1 6.3%	2 12.5%	6 37.5%	0 0%	5 31.3%	2 12.5%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%
Rehoboth Beach	0 0%	1 33.3%	1 33.3%	0 0%	0 0%	1 33.3%

Route 9	1 33.3%	0 0%	1 33.3%	1 33.3%	0 0%	0 0%
Seaford	1 33.3%	0 0%	0 0%	1 33.3%	0 0%	1 33.3%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	2 33.3%	4 66.7%	0 0%	0 0%	0 0%
South Coastal	0 0%	1 20%	0 0%	2 40%	2 40%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	1 12.5%	3 37.5%	2 25%	2 25%

Wilmington University Library	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Woodlawn	1 33.3%	2 66.7%	0 0%	0 0%	0 0%	0 0%
Totals	35 12.6%	39 14.1%	72 26%	57 20.6%	51 18.4%	23 8.3%

Average Response Time: 1 day, 1 hour, 59 min