

Turnaround Statistics – August 2021

	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	2 25%	2 25%	0 0%	0 0%	4 50%	0 0%
Ask a Librarian Delaware	24 29.3%	21 25.6%	20 24.4%	13 15.9%	3 3.7%	1 1.2%
Bear	2 28.6%	0 0%	2 28.6%	1 14.3%	2 28.6%	0 0%
Brandywine Hundred	5 19.2%	5 19.2%	5 19.2%	7 26.9%	4 15.4%	0 0%
Bridgeville	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%

Claymont	0 0%	2 33.3%	2 33.3%	2 33.3%	0 0%	0 0%
Corbit-Calloway	0 0%	0 0%	1 33.3%	2 66.7%	0 0%	0 0%
Correctional Services - Reference by Mail (INTERNAL USE ONLY)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	1 16.7%	1 16.7%	3 50%	1 16.7%	0 0%	0 0%
Delaware City	3 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Delaware Tech Libraries	3 60%	1 20%	1 20%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	1 50%	1 50%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	0 0%	0 0%	1 16.7%	2 33.3%	3 50%	0 0%
Elsmere	1 33.3%	1 33.3%	1 33.3%	0 0%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	1 33.3%	0 0%	0 0%	2 66.7%	0 0%

Greenwood	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	0 0%	3 42.9%	0 0%	3 42.9%	0 0%	1 14.3%
Kent County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
Kirkwood	0 0%	1 33.3%	1 33.3%	1 33.3%	0 0%	0 0%
Laurel	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%
Lewes	0 0%	2 66.7%	0 0%	1 33.3%	0 0%	0 0%

Milford	3 42.9%	2 28.6%	0 0%	2 28.6%	0 0%	0 0%
Millsboro	0 0%	0 0%	2 66.7%	0 0%	1 33.3%	0 0%
Milton	0 0%	1 50%	0 0%	0 0%	1 50%	0 0%
New Castle	1 16.7%	1 16.7%	0 0%	1 16.7%	1 16.7%	2 33.3%
Newark	0 0%	1 5.9%	7 41.2%	2 11.8%	5 29.4%	2 11.8%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	1 33.3%	0 0%	0 0%	1 33.3%	1 33.3%	0 0%

Route 9	1 50%	0 0%	0 0%	0 0%	1 50%	0 0%
Seaford	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
Smyrna	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
South Coastal	0 0%	2 66.7%	1 33.3%	0 0%	0 0%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	1 14.3%	0 0%	1 14.3%	3 42.9%	2 28.6%	0 0%

Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	0 0%	3 30%	1 10%	3 30%	1 10%	2 20%
Totals	49 20.4%	51 21.3%	50 20.8%	49 20.4%	33 13.8%	8 3.3%

Average Response Time: 14 hours, 16 min