

Turnaround Statistics – December 2021

	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	2 25%	0 0%	0 0%	4 50%	1 12.5%	1 12.5%
Ask a Librarian Delaware	29 26.4%	28 25.5%	31 28.2%	10 9.1%	10 9.1%	2 1.8%
Bear	2 15.4%	1 7.7%	7 53.8%	1 7.7%	2 15.4%	0 0%
Brandywine Hundred	17 53.1%	2 6.3%	4 12.5%	6 18.8%	3 9.4%	0 0%
Bridgeville	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%

Claymont	0 0%	1 50%	0 0%	1 50%	0 0%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Correctional Services - Reference by Mail (INTERNAL USE ONLY)	6 100%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	17 85%	0 0%	0 0%	2 10%	0 0%	1 5%
Delaware City	1 16.7%	0 0%	1 16.7%	0 0%	2 33.3%	2 33.3%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Tech Libraries	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	1 50%	0 0%	1 50%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
Dover	2 9.5%	2 9.5%	6 28.6%	4 19%	3 14.3%	4 19%
Elsmere	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%

Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	0 0%	1 33.3%	2 66.7%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	1 9.1%	1 9.1%	0 0%	7 63.6%	0 0%	2 18.2%
Kent County Dept. of Libraries	1 20%	0 0%	0 0%	0 0%	1 20%	3 60%

Kirkwood	0 0%	2 16.7%	0 0%	4 33.3%	4 33.3%	2 16.7%
Laurel	0 0%	2 66.7%	0 0%	0 0%	1 33.3%	0 0%
Lewes	0 0%	0 0%	1 33.3%	2 66.7%	0 0%	0 0%
Milford	3 50%	1 16.7%	0 0%	1 16.7%	1 16.7%	0 0%
Millsboro	0 0%	0 0%	0 0%	2 66.7%	1 33.3%	0 0%
Milton	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%

New Castle	0 0%	0 0%	2 100%	0 0%	0 0%	0 0%
Newark	0 0%	0 0%	1 9.1%	2 18.2%	5 45.5%	3 27.3%
North Wilmington	0 0%	1 50%	0 0%	1 50%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	1 33.3%	2 66.7%	0 0%
Route 9	1 16.7%	2 33.3%	1 16.7%	2 33.3%	0 0%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	1 25%	3 75%	0 0%	0 0%	0 0%
South Coastal	0 0%	1 50%	0 0%	0 0%	1 50%	0 0%
Sussex County Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	2 33.3%	2 33.3%	2 33.3%	0 0%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Woodlawn	0 0%	1 20%	1 20%	0 0%	1 20%	2 40%
Totals	82 26.3%	47 15.1%	63 20.2%	52 16.7%	43 13.8%	25 8%

Average Response Time: 20 hours, 13 min