

## Turnaround Statistics – January 2022

	0-10 minutes	11-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
<b>Appoquinimink</b>	1 25%	1 25%	0 0%	1 25%	1 25%	0 0%
<b>Ask a Librarian Delaware</b>	22 22.2%	22 22.2%	26 26.3%	13 13.1%	13 13.1%	3 3%
<b>Bear</b>	1 12.5%	0 0%	1 12.5%	1 12.5%	2 25%	3 37.5%
<b>Brandywine Hundred</b>	4 20%	3 15%	4 20%	6 30%	3 15%	0 0%
<b>Bridgeville</b>	0 0%	0 0%	0 0%	1 50%	1 50%	0 0%

<b>Claymont</b>	0 0%	5 55.6%	1 11.1%	1 11.1%	2 22.2%	0 0%
<b>Corbit-Calloway</b>	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%
<b>Correctional Services - Reference by Mail (INTERNAL USE ONLY)</b>	6 100%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>DDL Social Media</b>	2 25%	1 12.5%	2 25%	3 37.5%	0 0%	0 0%
<b>Delaware City</b>	0 0%	0 0%	2 28.6%	2 28.6%	1 14.3%	2 28.6%
<b>Delaware Law Libraries</b>	0 0%	0 0%	0 0%	0 0%	0 0%	1 100%

<b>Delaware Library Access Services (Blind/Handicapped Library Service)</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Delaware Tech Libraries</b>	2 11.8%	9 52.9%	3 17.6%	3 17.6%	0 0%	0 0%
<b>Delmar</b>	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Department of Health and Social Services Library</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Dover</b>	4 30.8%	2 15.4%	0 0%	4 30.8%	2 15.4%	1 7.7%
<b>Elsmere</b>	2 33.3%	0 0%	0 0%	1 16.7%	2 33.3%	1 16.7%

<b>Frankford</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Georgetown</b>	0 0%	0 0%	0 0%	1 100%	0 0%	0 0%
<b>Greenwood</b>	0 0%	2 66.7%	1 33.3%	0 0%	0 0%	0 0%
<b>Harrington</b>	0 0%	0 0%	0 0%	0 0%	1 50%	1 50%
<b>Hockessin</b>	2 12.5%	1 6.3%	4 25%	2 12.5%	1 6.3%	6 37.5%
<b>Kent County Dept. of Libraries</b>	1 25%	1 25%	0 0%	1 25%	1 25%	0 0%

<b>Kirkwood</b>	2 28.6%	0 0%	2 28.6%	1 14.3%	1 14.3%	1 14.3%
<b>Laurel</b>	0 0%	1 25%	0 0%	3 75%	0 0%	0 0%
<b>Lewes</b>	0 0%	1 16.7%	2 33.3%	2 33.3%	1 16.7%	0 0%
<b>Milford</b>	2 18.2%	1 9.1%	4 36.4%	3 27.3%	1 9.1%	0 0%
<b>Millsboro</b>	0 0%	0 0%	0 0%	0 0%	1 100%	0 0%
<b>Milton</b>	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%

<b>New Castle</b>	0 0%	2 40%	1 20%	0 0%	2 40%	0 0%
<b>Newark</b>	1 5%	5 25%	3 15%	4 20%	6 30%	1 5%
<b>North Wilmington</b>	0 0%	0 0%	1 50%	0 0%	0 0%	1 50%
<b>Rehoboth Beach</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Route 9</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Seaford</b>	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%

<b>Selbyville</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Smyrna</b>	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%
<b>South Coastal</b>	0 0%	0 0%	1 14.3%	4 57.1%	2 28.6%	0 0%
<b>Sussex County Libraries</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Wilmington</b>	2 18.2%	2 18.2%	1 9.1%	4 36.4%	1 9.1%	1 9.1%
<b>Wilmington University Library</b>	0 0%	0 0%	1 100%	0 0%	0 0%	0 0%

<b>Woodlawn</b>	5 50%	3 30%	1 10%	1 10%	0 0%	0 0%
<b>Totals</b>	60 19%	65 20.6%	62 19.6%	62 19.6%	45 14.2%	22 7%

**Average Response Time:** 17 hours, 48 min