



**Children & Families First  
Resource/Referral Department**

**AccessCare: Childcare Referral Program**

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# Resource & Referral Department

AccessCare: Childcare Referral program

For Families:

Help EDUCATE on  
what QUALITY  
childcare looks like.

Help LOCATE  
childcare in their area.



Looking for child care but  
don't know where to start?

**LET US HELP!**

Children & Families First  
provides **FREE**  
**REFERRALS** to child care  
programs in Delaware!



Use your phone's camera to  
start your search now!

**cffde.org**

**800-734-2388**

<https://www.cffde.org/accesscare>

# Educate

- Childcare crisis in America and specifically in De.

- Types of childcare providers

- \*Center Based

- \*Family Childcare

- \* Large Family Childcare

- Financial Assistance

- \*Purchase of Care

- \*Sliding scale

- \*Sibling Discounts

- What meets your families' needs?

- \*Operational Hours

- \*Costs

- \*Location



# WHAT DOES QUALITY CHILDCARE LOOK LIKE?

- **Licensing Requirements and Records: Bare Minimum Requirements** Our provider reports have a link that takes parents directly to licensing reports.
- **Quality Ratings System:** Delaware Stars on hold currently.
- **Accreditation:** National Association for the Education of Young Children (NAEYC) Accreditation, National Accreditation Commission for Early Care and Education Programs (NAC), National Association for Family Childcare Association.



## Visit providers:

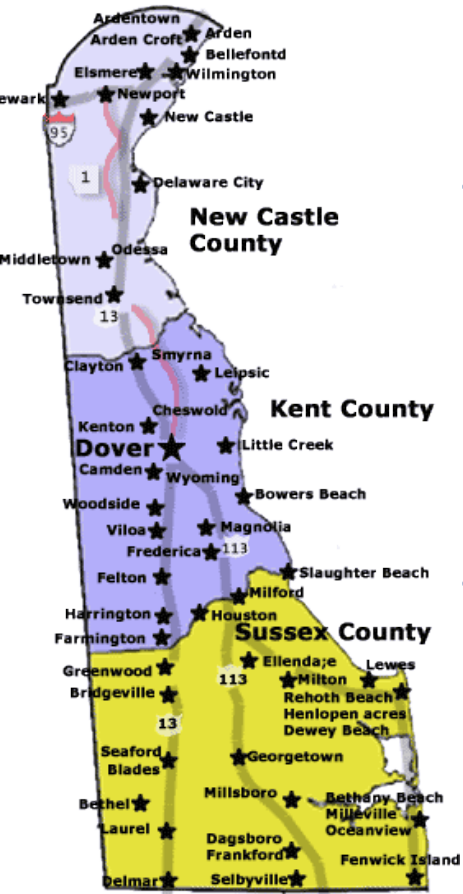
- Observe physical space/environment
- Observe provider/child interactions
- Observe learning materials

## Ask Questions:

- How does the provider communicate with parents?
- What is daily schedule?
- Staff educational level?



# Assistance with LOCATING Childcare in their area:



- AccessCare Website: [www.cffde.org/accesscare](http://www.cffde.org/accesscare)  
Families can run their own search using our user-friendly data base.  
Families can also fill out an inquiry form and we will contact them.
- Call our hotline **1-800-734-2388**  
Speak to a Childcare Specialist.  
We can run a report and send it to the family from the database.
- Or requested **Enhanced Services:**  
Our Childcare Specialist can be more hands on in finding providers with availability.

<https://www.cffde.org/accesscare>

# MyChildDE.org



My Child DE

My Child DE is a user-friendly website that brings together resources to help families, providers and other caretakers make informed choices for the children of Delaware. The goal of My Child DE is to help these groups feel welcome, informed and empowered to engage, learn and take the next steps needed to support children.



## **Contact Information:**

**Email: [Elizabeth.smith@cffde.org](mailto:Elizabeth.smith@cffde.org)**

**Resource & Referral Phone: 800-734-2388**

**Website: <https://www.cffde.org/accesscare>**