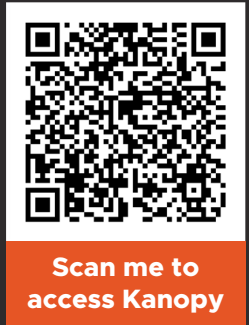


## EVERYTHING YOU NEED TO KNOW

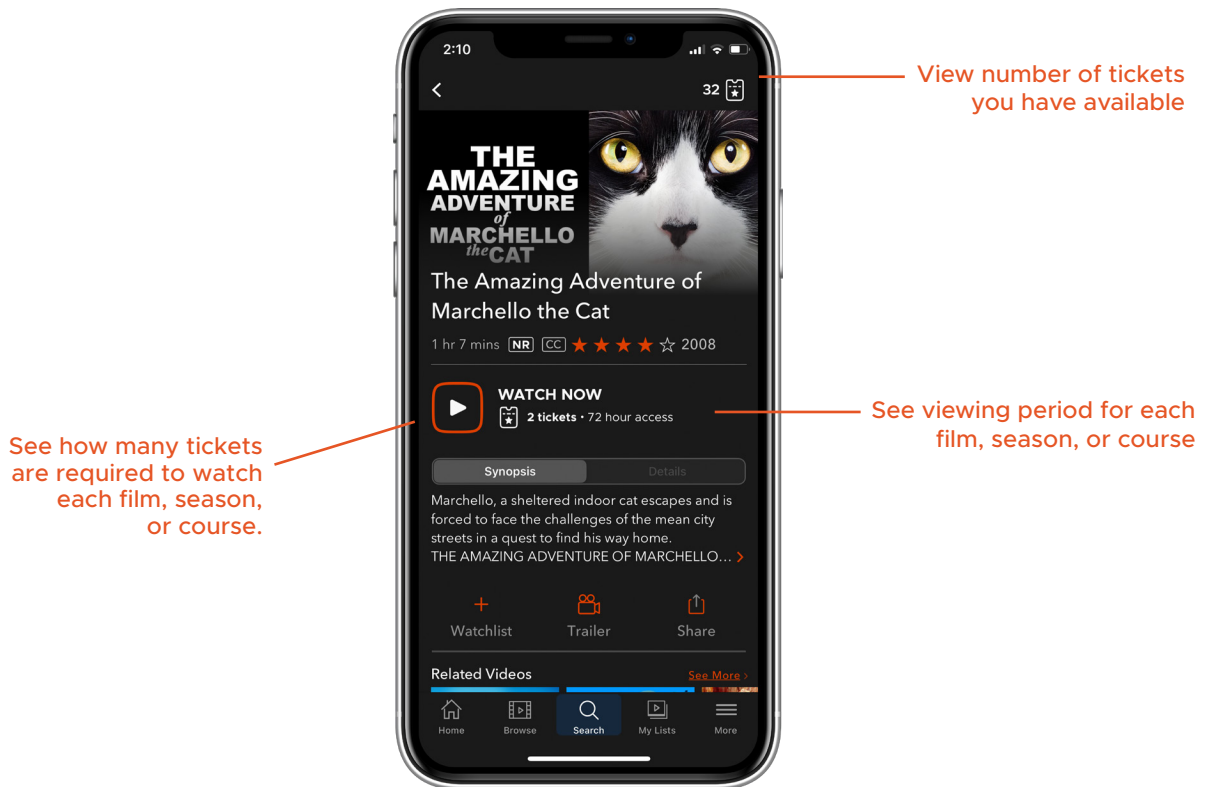
# How Kanopy Tickets Work

On November 1, 2023, Kanopy play credits will change to tickets. At the beginning of each month, users will receive a ticket allotment, as determined by their library. Keep in mind that tickets do not roll over from month to month.

This update provides users clear insight into how many tickets are required and how long they'll have to watch a title or series before pressing play.



## Here's what to expect in the Kanopy experience:



### 4 Important Notes:

1. The Great Courses requires tickets. The number of tickets and viewing period is clearly labeled for each course. Users can watch as many Great Courses as their ticket allotment allows each month.
2. After starting a video, users can watch it as many times as they'd like within the viewing period without using more tickets.
3. Some titles, like Kanopy Kids, do not require tickets.
4. For episodic titles, like TV series and The Great Courses, users can see what content the tickets unlock (e.g., "Season 1" or "all.") Users have access to a Continue Watching shelf so they can pick up where they left off and see how much time is remaining .

