



## Contact Method - 376 unique tickets November 2023

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No Data	495	55.8%
chatbot	2	0.1%
DLC Recommendation form	67	7.6%
email	243	27.4%
in person	1	0.1%
postal mail	13	1.5%
SMS/text	57	6.4%
telephone/voicemail	10	1.1%

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