Contact Method - 355 unique tickets December 2023

| No Data | 446 | $54.8 \%$ |
| :--- | :--- | :--- |
| DLC Recommendation form | 75 | $9.2 \%$ |
| email | 221 | $27.1 \%$ |
| in person | 1 | $0.1 \%$ |
| postal mail | 13 | $1.6 \%$ |
| SMS/text | 48 | $5.9 \%$ |
| social media | 1 | $0.1 \%$ |
| telephone/voicemail | 9 | $1.1 \%$ |

