

Contact Method – 477 unique tickets in Jan 2024

| No Data | 502 | 47.6% |
|-------------------------|-----|-------|
| chatbot | 2 | 0.2% |
| DLC Recommendation form | 87 | 8.2% |
| email | 364 | 34.5% |
| postal mail | 9 | 0.9% |
| SMS/text | 87 | 8.2% |
| telephone/voicemail | 4 | 0.4% |
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