



## Contact Method – 346 unique tickets/1050 transactions in

April 2024

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No Data	658	60.3%
chatbot	3	0.3%
DLC Recommendation form	114	10.4%
email	210	19.2%
in person	1	0.1%
postal mail	14	1.3%
SMS/text	80	7.3%
telephone/voicemail	11	1%

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