



Contact Method – 357 unique tickets/1025 transactions in May 2024

| | | |
|-------------------------|-----|-------|
| No Data | 588 | 57.4% |
| DLC Recommendation form | 114 | 11.1% |
| email | 240 | 23.4% |
| postal mail | 8 | 0.8% |
| SMS/text | 64 | 6.2% |
| telephone/voicemail | 11 | 1.1% |
| | | |
| | | |
