Contact Method - 368 unique tickets/1072 transactions in June 2024

| No Data | 628 | $58.6 \%$ |
| :--- | :--- | :--- |
| DLC Recommendation form | 122 | $11.4 \%$ |
| email | 244 | $22.8 \%$ |
| in person | 1 | $0.1 \%$ |
| postal mail | 5 | $0.5 \%$ |
| SMS/text | 60 | $5.6 \%$ |
| telephone/voicemail | 12 | $1.1 \%$ |
|  |  |  |

