

Contact Method – 418 unique tickets/1272 transactions in July 2024

| No Data | 697 | 54.8% |
|-------------------------|-----|-------|
| DLC Recommendation form | 130 | 10.2% |
| email | 313 | 24.6% |
| postal mail | 22 | 1.7% |
| SMS/text | 102 | 8% |
| telephone/voicemail | 8 | 0.6% |
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