

Contact Method – 365 unique tickets/1214 transactions in August 2024

| No Data | 735 | 60.5% |
|-------------------------|-----|-------|
| chatbot | 1 | 0.1% |
| DLC Recommendation form | 60 | 4.9% |
| email | 286 | 23.6% |
| postal mail | 22 | 1.8% |
| SMS/text | 104 | 8.6% |
| telephone/voicemail | 6 | 0.5% |