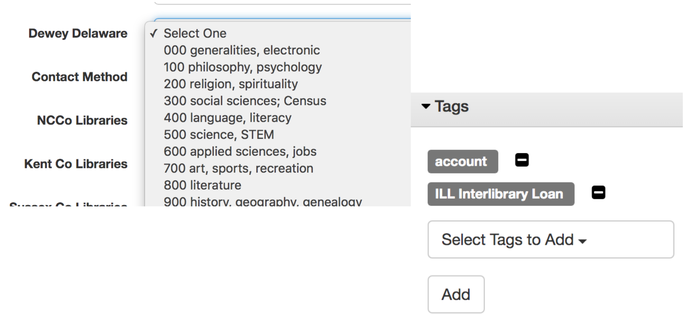
FY27 Update

First Quarter Highlights:

- **1,675 unique tickets received from 7/1-9/30/26**
- **Turnaround time averaged approximately 17 hours!**

Reminders:

- **Please add Reference Analytics & up to 3 Tags tickets during initial response to patron**



- **Check out the Ask a Librarian Delaware Staff Support Site regularly for updates and information**

Reach out anytime for assistance/suggestions -

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DelawareLibraries.org

FY27 First Quarter
Ask a Librarian Delaware All-Stars!!

1,675 Ask a Librarian Delaware Tickets
(7/1-09/30/26)

50 + Tickets

Sandy Meyers – DDL	579
Missy Williams - DDL	329

25-49 Tickets

Kimberly Ward – Brandywine -	48
Jean Wakefield – Wilmington	47
Lisa Frank – Brandywine	45
Dave Giglio – Dover	37
Jennifer Atwood – Kirkwood	35
Kristen Gramer – Lewes	34
Kim Anguish - Bear	32
Michele Lapinski - KCPL	32
Charles Silverman – Kirkwood	31

10-24 Tickets

Rebecca Mindock – Woodlawn	21
Shelley Stein – Hockessin	18
Sarena Deglin – DDL	17
Eden Morgan – Brandywine	17
Maria Santopietro – Brandywine	17
Greta White - Brandywine	17
Cody Wilson - Hockessin	17
Lisa Naldzin - Milford	15
Silver Zieber - Brandywine	14
Tyler Antoine – New Castle	13
James Argot – Milford	13
Michelle Wynn-Feigin - KCPL	12
Amy Canady - Kirkwood	11
Terri Jones - Hockessin	11
Kristin Swafford – South Coastal	10